



Guide to Worcestershire's Wyre Forest for people with additional needs.



Accommodation

All accommodation has been inspected by VisitBritain (VB), or the AA.

Brockencote Hall (VB Gold & 3 stars) Mobility level 1 & 2 in National Accessibility Scheme.

Chaddesley Corbett, Nr. Kidderminster.
DY10 4PY. **Tel. 01562 777876**

E: info@brockencotehall.com

W: www.brockencotehall.com

Family owned and run country house hotel and restaurant (AA 2 Rosettes) offering French cuisine. Open 7 days for morning coffee, lunch, afternoon tea and dinner. **Facilities:** Ramped access for wheelchairs. Hearing Loop in reception. Allocated parking. Wheelchair accessible toilet.

The Granary Hotel & Restaurant (AA 3 stars)

Heath Lane, Shenstone, Nr. Kidderminster.
DY10 4BS. **Tel. 01562 777535**

E: info@granary-hotel.co.uk

W: www.granary-hotel.co.uk

Contact: Mr R Fletcher

Family owned and run hotel with restaurant (AA 2 Rosettes). Facilities for wheelchair users. The whole hotel is located on an easy access ground floor. One room fully accessible for wheelchair users.

Hobnill – Self Catering (VB 4 stars)

The White Cottage, Kinlet, Bewdley.

DY12 3BD. **Tel. 01299 841238**

E: sallytalents@talk21.com

One ground floor apartment with one shallow internal step & several external steps. Large print information available. Vibrating smoke alarm for the hearing impaired. Coloured grab rails in garden and over the bath. Owners live on site and can offer occasional assistance eg. help with unloading car.

Old Yates Self-catering Cottages (VB 3 stars)

Abberley, Worcestershire. WR6 6AT.

Tel. 01299 896500

W: www.oldyatescottages.co.uk

Contact: Mrs Sarah Goodman

One Cottage in the Teme Valley with full accessibility for wheelchair users. Sleeps two.

It is advisable to check carefully with the establishment that the services and facilities offered exactly meet your requirements.

Attractions

Arley Arboretum

The Estate Office, Upper Arley,
Nr. Bewdley. DY12 1XG.

Tel. 01299 861368

E: info@arley-arboretum.org.uk

W: www.arley-arboretum.org.uk

Open 18th March – 8th November 2009. 11am-5pm. Wednesday to Sundays and Bank Holiday Mondays. Arboretum and gardens overlook the River Severn. Tea room open from 1st April – 8th November 2009. **Facilities:** Limited access to Italian garden, the Well area and Grove Coppice. Plant sales and tea room accessible by wheelchair. There are flagstone pathways around the perimeter of the walled garden. The rest of the arboretum is mown grass. Toilet for wheelchair users. Designated parking close to entrance.



Bodenham Arboretum

Wolverley, Kidderminster. DY11 5SY.

Tel. 01562 852444

W: www.bodenham-arboretum.co.uk

Open 18th February – Christmas 2009, Wednesday to Sunday, 11am – 5pm. Open every day in October, December and Bank Holiday Mondays. Open Thursday evenings during May, June, July and August. Open weekends only in January and February up to half term. **Facilities:** Free entrance to unique underground Visitor Centre, restaurant, shop and plant sales. Toilets fully wheelchair accessible. Arboretum has limited access for wheelchairs which is reflected in reduced admission charge.

Attractions continued...

Bewdley Museum

Load Street, Bewdley. DY12 2AE.

Tel. 01299 403573.

E: bewdley.museum@wyreforestdc.gov.uk

W: www.wyreforestdc.gov.uk

Open daily May to October 2009. Weekends only in November & December. Fascinating indoor and outdoor displays, traditional craft demonstrations, changing exhibitions & events, resident crafts people, gardens & café. Majority of the Museum accessible by wheelchair.

Facilities: Ramped access to adjoining gardens. Toilets for wheelchair users. Loan wheelchair available (advisable to book in advance). Café. Large print guide available. Hearing loop in Education Room.

Harvington Hall

Kidderminster. DY10 4LR.

Off A450 (Birmingham to Worcester Road) and A448 (Kidderminster to Bromsgrove Road).

Tel. 01562 777846

E: harvingtonhall@btconnect.com

W: www.harvingtonhall.com

Open beginning of March to end of September, as well as special events during December.

Facilities: Wheelchair access to the ground floor of the new Malthouse Visitor Centre, the Hall, shop, restaurant, toilets and gardens. New audio-visual presentation in the Visitor Centre.

Kingsford Forest Park

B4189 outskirts of Wolverley & Kinver.

Tel. 01562 710025

W: www.worcestershire.gov.uk/countryside

Facilities: Toilet. "Robin trail" easy gradients but can be muddy. Starts from the Kingsford Lane Car Park. (OS Explorer 218 Grid Ref. 824822) Other paths wide and flat but can also be muddy. Also some steeper paths.

Severn Valley Railway

(Kidderminster-Bridgnorth),

Tel. 01299 403816

W: www.svr.co.uk

Kidderminster Station - DY10 1QX.

Bewdley Station - DY12 1BG.

Britain's premier steam railway – offers three special saloon coaches that can accommodate between 4 and 16 wheelchair passengers. Pre-booking is essential.



Facilities: All main stations have ramped access and wide doors. Refreshments and toilets for wheelchair users at main stations. The Engine House at Highley has patched Braille information on exhibitions and Braille signage, Hearing Loops, allocated parking and a lift.

The Forest of Wyre (or Wyre Forest)

Forestry Commission Visitor Centre (on A456) Callow Hill, Bewdley. DY14 9XQ.

OS Grid SO751739

Tel. 01299 266944.

W: www.forestry.gov.uk

E: wyre.forest.discovery.centre@forestry.gsi.gov.uk

Car Park opens 7.30am. Closes 5pm in winter; dusk during Spring and Autumn; 9pm Summer. Visitor Centre open daily 10am – 4pm except Christmas Day.

Facilities: Refreshments, toilet for wheelchair users. An all ability trail – one mile route, maximum gradient 1:20 and smooth stone surface for whole of route.

West Midland Safari Park (A456)

Spring Grove, Bewdley. DY12 1LF.

Tel. 01299 402114.

W: www.wmsp.co.uk

E: info@wmsp.co.uk

Open daily 14th February to 6th November 2009. Four mile self-drive safari. Discovery Trail and Live Shows. Free admission for registered blind and one carer. Discounted admission on production of blue badge. Special concessions for carers who accompany disabled visitors.

Facilities: Wheelchair access throughout majority of the Park. Hearing loop at Wristband Office and First Aid Centre. Wheelchair access to refreshments and toilets.



Witley Court – English Heritage

(A443) Great Witley, Worcestershire.

WR6 6JT.

Tel. 01299 896636

W: www.english-heritage.org.uk

Open all year (opening times vary). Wheelchair access to grounds and fountain.

Facilities: Audio tour with hearing loop available upon request. Allocated parking. Toilet with wheelchair access. Refreshments available in the Witley Church Tea Room (not owned by English Heritage) – further information supplied on the following page.



Attractions continued...

Great Witley Church & Tea Room (off A443 and adjacent to the grounds of Witley Court)
Tel. 01299 896210 (Churchwarden)
Tel. 01299 896016 (Tearoom)
E: info@greatwitleychurch.org.uk
W: www.greatwitleychurch.org.uk

The Church can be visited as a part of a visit to Witley Court or as separate attraction, although parking is limited on the Church's car park. The Tea Room is open from Easter to October, Monday to Friday 11am – 5pm, and Weekends 11am – 5:30pm. **Facilities:** People with a disability or wheelchair may park outside the Church or Tea Room for easier access. Ramp available for wheelchair access to Church. The Tea Room is easily accessed by wheelchair, and there is a toilet available for Wheelchair users.

Worcestershire County Museum

(off B4193), Hartlebury Castle, Hartlebury, Nr. Kidderminster. DY11 7XZ.
Tel. 01299 250416.

E: museum@worcestershire.gov.uk
W: www.worcestershire.gov.uk/museum
Open 6th January – 23rd December 2009; Tuesday – Friday, 10am-5pm. Weekends & Bank Holiday Mondays, 11am-5pm. Closed Mondays and on Good Friday. Housed in historic **Hartlebury Castle**. Various family events take place throughout the year. Site includes new café, shop, nature reserve and video presentation. **Facilities:** Lift access to all parts of the museum for wheelchair users. Dedicated parking and toilets for wheelchair users and an easily accessed Café. Hearing Loop fitted in shop and reception. A video presentation is available. Leaflet available in a variety of formats.

Leisure Facilities

Wyre Forest Glades Arena

Bromsgrove Street, Kidderminster. DY10 1PP. **Tel. 01562 515151.**
E: enquiries@wyreforestgladesleisurecentre.co.uk
W: www.dcleisurecentres.co.uk
Leisure centre and adjoining Arena. Easy access around Centre. **Facilities:** One special wheelchair for use into pool. Inclusive Fitness Initiative accredited (IFI) gym. Refreshments. Wheelchair accessible changing rooms, showers and toilets. Information available in large print and as audio book.

Stourport Sports Centre

Harold Davies Drive, Stourport-on-Severn. DY13 0AA. **Tel. 01299 822308**
E: enquiries@stourportsportscentre.co.uk
W: www.dcleisurecentres.co.uk
Swimming pool, Fitness Suite and multi-purpose sports hall. **Facilities:** Ramped entrance, automatic doors and poolside changing facilities for wheelchair users. Poolside hoist for pool access. Wheelchair accessible toilets. Swimming lanes can be blocked upon request for use by people with a visual impairment.

Rose Theatre

Chester Road North, Kidderminster. DY10 2RX.
Tel. 01562 743745.
E: admin@rosetheatre.co.uk
W: www.rosetheatre.co.uk
Small local theatre – season September to June. **Facilities:** Ramped entrance, limited seating and car parking available for wheelchair users. Refreshments and bar.

Shatterford Lakes Fishery, Bridgnorth Road (A442), Nr. Kidderminster, DY12 1TW.

Tel. 01299 861597.

E: info@shatterford.com
W: www.shatterford.com

5 lakes – 4 coarse and one fly (trout). Some with easy access for wheelchair users. Open 7 days a week from 1st February to 1st December 2009. 8am-8pm (dusk in winter). **Facilities:** Wheelchair accessible toilets, snack facilities and on-site parking.

RADAR National Key Scheme Accessible Toilets for Disabled People

Bewdley:

Car park off Load Street
Dog Lane Car Park – Superloo

Kidderminster:

Brintons Park, Sutton Road
Broadwaters Park, Stourbridge Road

Town Centre:

Swan Shopping Centre

Stourport on Severn:

Raven Street Car Park- Superloo
Severn Meadows Car Park, by Civic Centre
Vale Road Car Park

Pubs within the District with RADAR

Key scheme toilets:

(information confirmed by RADAR 2009).

Running Horse Inn, Long Bank, Bewdley.
DY12 2QP. **Tel. 01299 402161**

The Penny Black, The Bull Ring,
Kidderminster. DY10 2AZ. **Tel. 01562 861041**

Watermill, Park Lane, Kidderminster.
DY11 6TL. **Tel. 01562 66713**

Ye Olde Crown, Bridge Street, Stourport on
Severn. DY13 8XB . **Tel. 01299 825693**

RADAR (The National Key Scheme)
12 City Forum, 250 City Road, London.
EC1V 8AF. **Tel. 020 7250 3222**

Minicom: 020 7250 4119

E: radar@radar.org.uk

W: www.radar.org.uk

Useful Information

Bewdley Tourist Information Centre

Load Street Bewdley. DY12 2AE.

Tel/Fax: 01299 404740

E: bewdleytic@wyreforestdc.gov.uk

Facilities: Level access, Hearing Loop,
Magnifying Glass, seat and low counter area,
loan of wheelchair for use in Bewdley Museum.

RADAR Keys: on sale at £3.50, or loan key
available.



Parking

Free on display of appropriate Time
Clock/Badge. Specially allocated spaces on
ground floor of the multi-storey car park in
Kidderminster and in the car parks in Bewdley.
Free roadside parking on display of badge in
allocated bays (time limit may apply).

Public Transport information

W: www.transportdirect.info

Wheelchair Hire

The Wheelchair Service,
Worcestershire PCT, Wheelchair Service,
Crown Lane, Wychbold, Worcestershire.
WR9 0BX.

Tel. 01527 869107 (9am – 4pm.)

The Red Cross Centre

Park Street, Kidderminster. DY11 6TW.

Tel. 01562 823385.

Open Monday: 11am-12 noon.

Tuesday: 3-4pm.

Wed/Thurs/Fri: 11am-12 noon.

Mobility Services Midlands

410 Stourport Road, Kidderminster,
DY11 7BG. **Tel. 01562 743660**

E: mobilityservicesmids@blueyonder.co.uk

W: www.mobilityserviceskidderminster.com

Wheelchairs. Scooters and all Mobility Aids
provided, hire service.

Contacts

Tourism for All UK

C/o Vitalise, Shap Road Industrial Estate,
Kendal, Cumbria. LA9 6NZ.

Tel. 0845 3451970

E: info@tourismforall.org.uk

W: www.tourismforall.org.uk

Action for Blind People

14-16 Verney Road, London. SE16 3DZ.

Tel: 0800 915 4666

E: Via website enquiry form.

W: www.actionforblindpeople.org.uk

Disabled Living Foundation

Helpline: 0845 130 9177

Textphone: 020 7432 8009

E: advice@dlf.org.uk

W: www.dlf.org.uk

Riding for the Disabled Association

Norfolk House, 1A Tournament Court,
Edgehill Drive, Warwick. CV34 6LG.

Tel. 0845 658 1082

Fax: 0845 6581083

E: info@rda.org.uk

W: www.rda.org.uk

Royal National Institute of Blind People (RNIB)

105 Judd Street, London. WC1H 9NE.

Tel. 020 7388 1266

Helpline: 0845 766 9999 or 020 7388 2525

E: helpline@rnib.org.uk

W: www.rnib.org.uk

Contacts continued...

Royal National Institute for Deaf People (RNID)

RNID Midlands, Regency House, 97-107 Hagley Road, Birmingham. B16 8LA.

Tel. 0121 450 8980

Textphone: 0121 450 8983

Fax: 0121 455 6750

E: information.midlands@rnid.org.uk

W: www.rnid.org.uk

National Trust Access for All Office

Heelis, Kemble Drive, Swindon. SN2 2NA.

Tel. 01793 817634 (Access for All Office)

E: accessforall@nationaltrust.org.uk

Please contact for a free copy of the Access Guide detailing Access at National Trust properties, and to enquire about the Admit One card allowing free access to a companion of a person with a disability.

Compiled by:

Bewdley Tourist Information Centre

Load Street, Bewdley, DY12 2AE.

Tel: 01299 404740

E: bewdleytic@wyreforestdc.gov.uk



The information compiled in this leaflet has been supplied by the establishments listed. It is always advisable to telephone and double check that their services and facilities actually match your personal requirements.

The Council cannot be held responsible for any errors or omissions.